

Our Policy

Motor-Services Hugo Stamp, Inc. is committed to providing the best service to our global customers. To realize this goal, we will:

1. Identify our stakeholders, including customers, end-users, and manufacturing partners, and plan to fulfill their needs.
2. Set objectives for each of our key processes, and provide the resources to achieve them.
3. Assure all customer and regulatory requirements are understood and complied with during the course of our work.
4. Continuously improve our safety performance to protect our employees, our customers, and all people effected by our work.
5. Promote risk-based thinking for all key decision making. We will evaluate risks and opportunities, and plan actions to address them.
6. Control waste and promote efficiencies to assure our customers receive the best value.
7. Look for opportunities to continually improve our processes, our quality system, and the company as a whole.
8. Always conduct ourselves in a professional manner.
9. Partner with qualified suppliers and measure their performance.
10. Empower and encourage our team to make decisions and take actions in the best interest of our customers and stakeholders.
11. Measure the effectiveness of our processes, initiatives, improvement activities, and take action when required.
12. Continually work to make a better MSHS.

A blue ink signature, appearing to read "Are Friesecke", is written over a horizontal line.

Are Friesecke,
President

January 17th, 2018